

LEGAL TERMS & CONDITIONS FOR THE “COME TO RIO REAL FOR VALENTINE’S DAY AND COME BACK FREE” PRIZE DRAW

ORGANISING COMPANY

RÍO REAL GOLF HOTEL S.L., (known as “Río Real Golf & Hotel” hereafter), with address in Urbanización Río Real s/n, Marbella (Spain), and fiscal identity code (CIF) B- 29891405, is holding a prize draw for its clients that will take place according to the terms and conditions herein.

NAME & MAIN CHARACTERISTICS

The prize draw is called “COME TO RIO REAL FOR VALENTINE’S DAY AND COME BACK FREE” and will be carried out via the digital platform RANDOM.ORG, (known hereafter as “Prize draw platform”). Participants in the draw can win the same product that they booked for two people for Valentine’s Day 2020 and enjoy it at another date during 2020.

PARTICIPATION PERIOD

The promotion will last from 22 January 2020 until 11.59pm on 14 February 2020 for all bookings that meet the terms and conditions.

PRIZE DRAW DATE

The draw will take place between 17-23 February.

In case of force majeure and for justified reasons, the holders of the draw reserved the right to change the PRIZE DRAW DATE.

RULES TO TAKE PART

Anyone over 18 years old can take part in the prize draw during the period that the draw is open (dates given in these terms and conditions).

In order to legally take part in the draw, participants must:

- a) Be over 18.
- b) Make a booking for two people for 14 February 2020 for one of the following Río Real Golf & Hotel products:
 - Green Fee.
 - Valentine’s Day Menu at El Club, the Río Real Golf & Hotel restaurant.
 - Private golf classes at the Río Real Academy.
 - 1 night in a double room at Río Real Hotel.

Bookings for any of these products not made for two people for 14 February 2020 will be excluded from the prize draw.

Those taking part in the prize draw confirm that their personal and contact details provided are correct and true.

PRIZE

The prize (known as “Prize” hereafter) will consist of the same product that the prize winner

booked on Valentine's Day (green fee for two people, Valentine's Day Menu for two people, a night in a double room in the Rio Real Hotel or two private golf classes at the Rio Real Academy). Two people are entitled to enjoy the Prize: the winner and one other person.

The winner with the Prize must meet all the requirements in these terms and conditions as well as the acceptance requirements set out below.

Río Real Golf & Hotel reserve the right to change the Prize. In the case of a change in the Prize, it will be substituted for a non-monetary prize of similar characteristics and priced the same or more, as chosen by Río Real Golf & Hotel.

ENJOYING THE PRIZE

The Prize will be for two people, enjoyed during 2020 and subject to availability at Río Real Golf & Hotel.

Río Real Golf & Hotel reserves the right to fix the dates for when the winner may enjoy their Prize.

The Prize in this draw may not in any case be changed or compensated for at the winner's request.

Once the winner has received the Prize, the Prize may not be the object of any legal transaction by the winner.

HOW THE PRIZE DRAW WORKS

During the specified dates of the promotion, participants must:

1. Make a booking at Río Real Golf & Hotel for two people for 14 February 2020 for one of the products previously mentioned and included in the draw.
2. The booking must be made by providing all the compulsory details.

The Prize will be drawn through a random draw at the end of the promotion. If it isn't possible to contact the winner or he/she is unable to enjoy it because the requirements of these terms and conditions have not been met, he/she will forego the Prize and the draw will be repeated until one of the participants accepts the Prize and meets the terms and conditions.

No one may take part in the promotion once the participation period (22 January to 11.59pm on 14 February 2020) is over.

ANNOUNCING THE WINNER

Río Real Golf & Hotel or the agents it has contracted to manage the Prize draw will inform the winner of the prize by telephone and/or email they have won and how to collect it and

within 24 hours of the prize draw taking place.

The winner will be telephoned a total of three times during the eight hours after the first call. The winner will have two hours after the call to accept the Prize, when he/she will be informed on the procedure and conditions for collecting the Prize.

If the winner does not answer or get in contact to claim the Prize within eight hours of the first call or foregoes the Prize won in the promotion or does not meet any of the terms of conditions to take part, the said Prize will be given to the first substitute (the prize draw will be held again) and so on until the Prize is accepted and given. If the last substitute foregoes and cannot accept the Prize for any reason, the Prize will not be given.

DATA PROTECTION

In order to comply with current personal data protection regulations, all details provided by participants to take part in the prize draw will be included in the personal data files belonging to RÍO REAL GOLF HOTEL S.L.. You can exercise your rights of access, change, cancellation limitation, deletion, transfer and objection by writing to reservas@rioreal.com and attaching a copy of your passport or ID card.

All details provided must be correct and true. If this were not the case, Río Real Golf & Hotel has the right to exclude the particular participant from the prize draw.

WINNERS' RIGHT TO PICTURES

Río Real Golf & Hotel reserves the right to communicate publicly and via the media it considers appropriate the full name and picture of the winner(s) who thereby acknowledges that by accepting the Prize that he/she has given Río Real Golf & Hotel the rights that are necessary to do this. This use does not give the winner any right to remuneration or other benefit other than the Prize won.

EXEMPTION FROM LIABILITIES

Río Real Golf & Hotel is not responsible for any malfunctioning of the internet that may impede the normal functioning of the prize draw.

Río Real Golf & Hotel is exempt from all liability once the winners have received their Prize. They may not undertake any legal action against Río Real Golf & Hotel for motives that derive from the Prize received.

OTHER CONSIDERATIONS

Río Real Golf & Hotel reserves the right of interpretation of these terms and conditions and to resolve any unforeseen aspects of them.

Río Real Golf & Hotel reserves the right to change the terms and conditions of the prize draw for justifiable reasons.

This type of prize is subject to the taxation established by current legislation.

ACCEPTING THE TERMS & CONDITIONS

Taking part in this prize draw implies that participants automatically and unconditionally accept these terms and conditions in their entirety.